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/David J. McKenzie/  
Attorney for Applicant

**PATENT**  
**Docket No. SVL920030094US1**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Michael Igantowski  
Serial No.: 10/731,862  
Filed: December 9, 2003  
For: APPARATUS AND METHOD FOR MODELING QUEUEING  
SYSTEMS WITH HIGHLY VARIABLE TRAFFIC ARRIVAL RATES  
Group Art Unit: 2616  
  
Examiner: Emmanuel K. Maglo

**37 CFR §1.312 AMENDMENT**

Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This amendment is filed in response to the notice of allowance mailed 12/13/07 indicating that the application is allowed. Please amend the above-identified application as follows: